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# Using Curriculum to Shape AI's Place in Industry

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# Learning Outcomes

At the completion of this educational activity, the learner will be able to:

- Gain knowledge on the evolution and significance of AI in higher education
- Uncover how AI in education can create equity for vulnerable populations
- Learn how AI can be used as a retention tool for student
- Experience a pathway of classroom AI to its integration into AI and the workforce

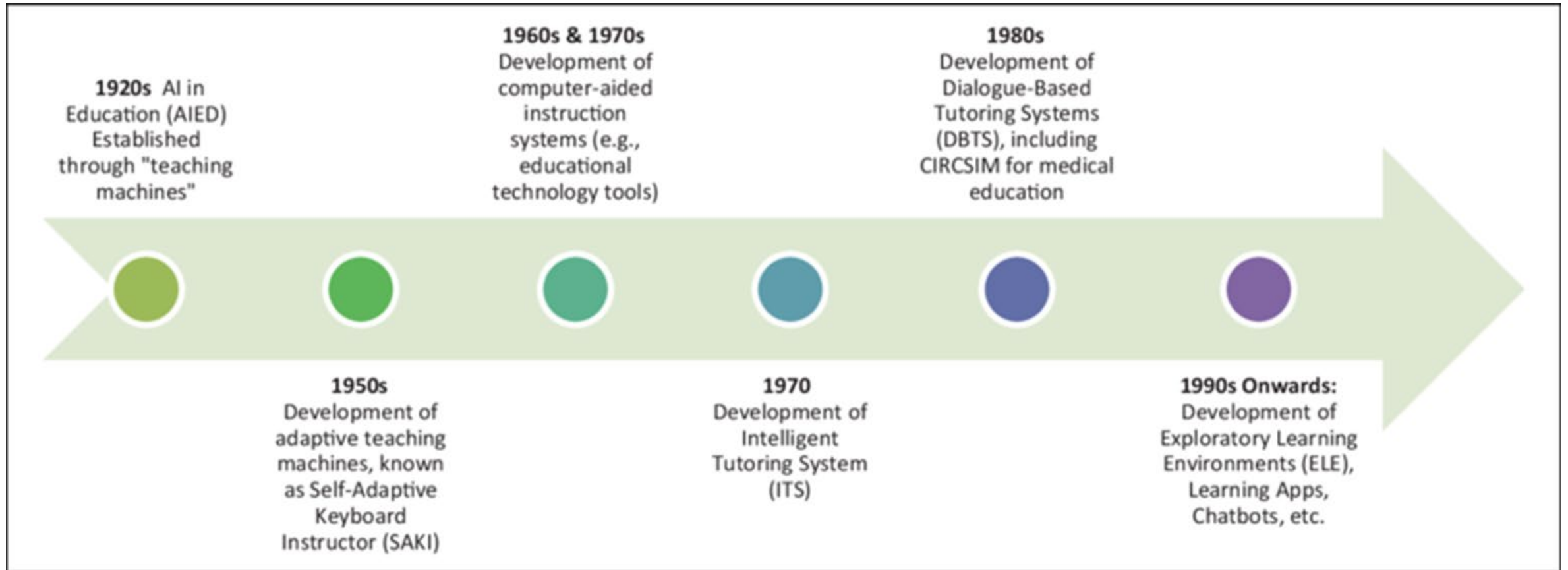
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# Agenda

- AI in Higher Education
- Tools of the Trade
- Organizational Considerations
- Faculty and Staff
- Student Perspectives
- Connecting To the Workforce

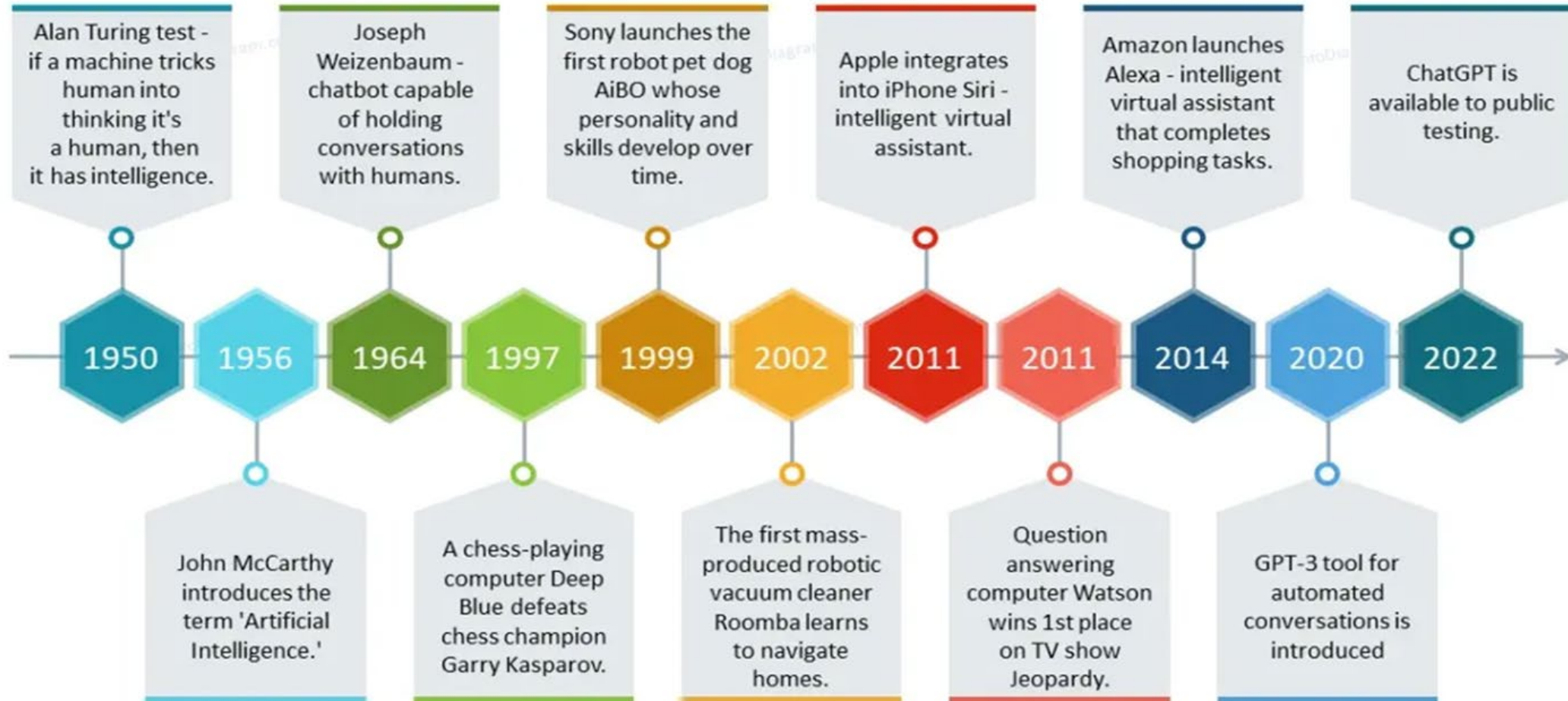


# Historical Perspectives of AI in Learning



# AI From a Student's Perspective

## Artificial Intelligence Development History Timeline





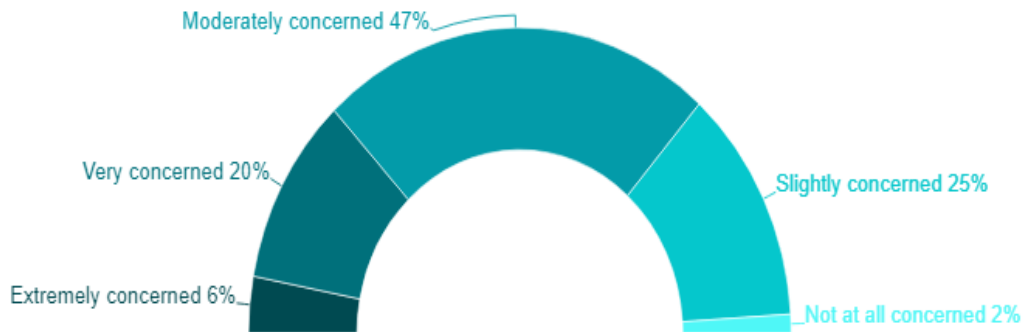
# Where Are We Now?

- *Inside Higher Ed's* annual provost survey in spring 2024 show only 1 in 5 (20%) of their participating universities have developed a policy related to the use of AI, and only 1 in 7 (14%) had reviewed curriculum to ensure for correlation with workforce needs for AI.

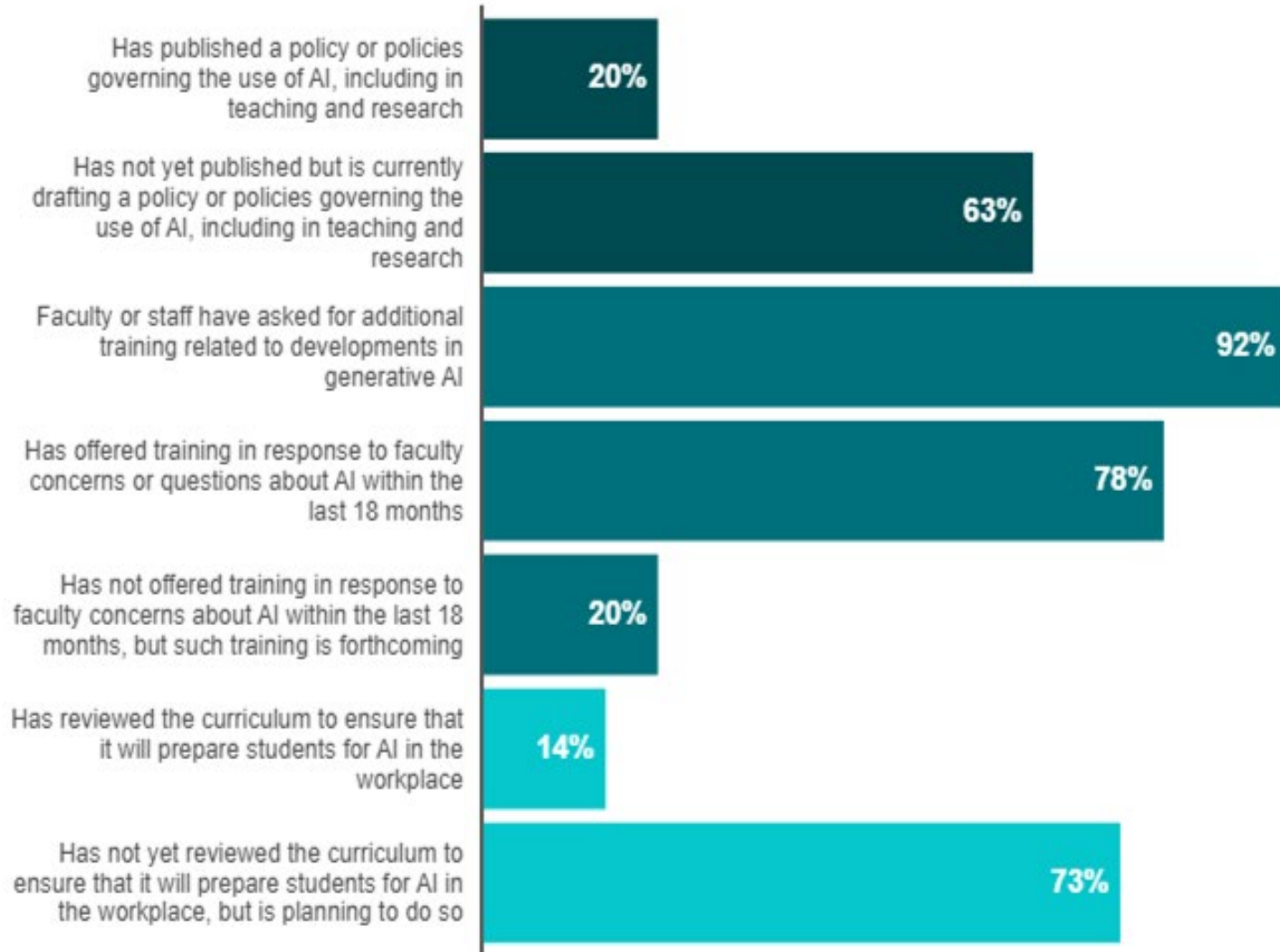


# Inside Higher Ed/ Hanover Research Annual Provost Survey: 2024

Provosts express their level of concern about the risk generative AI poses to academic integrity (n=331)

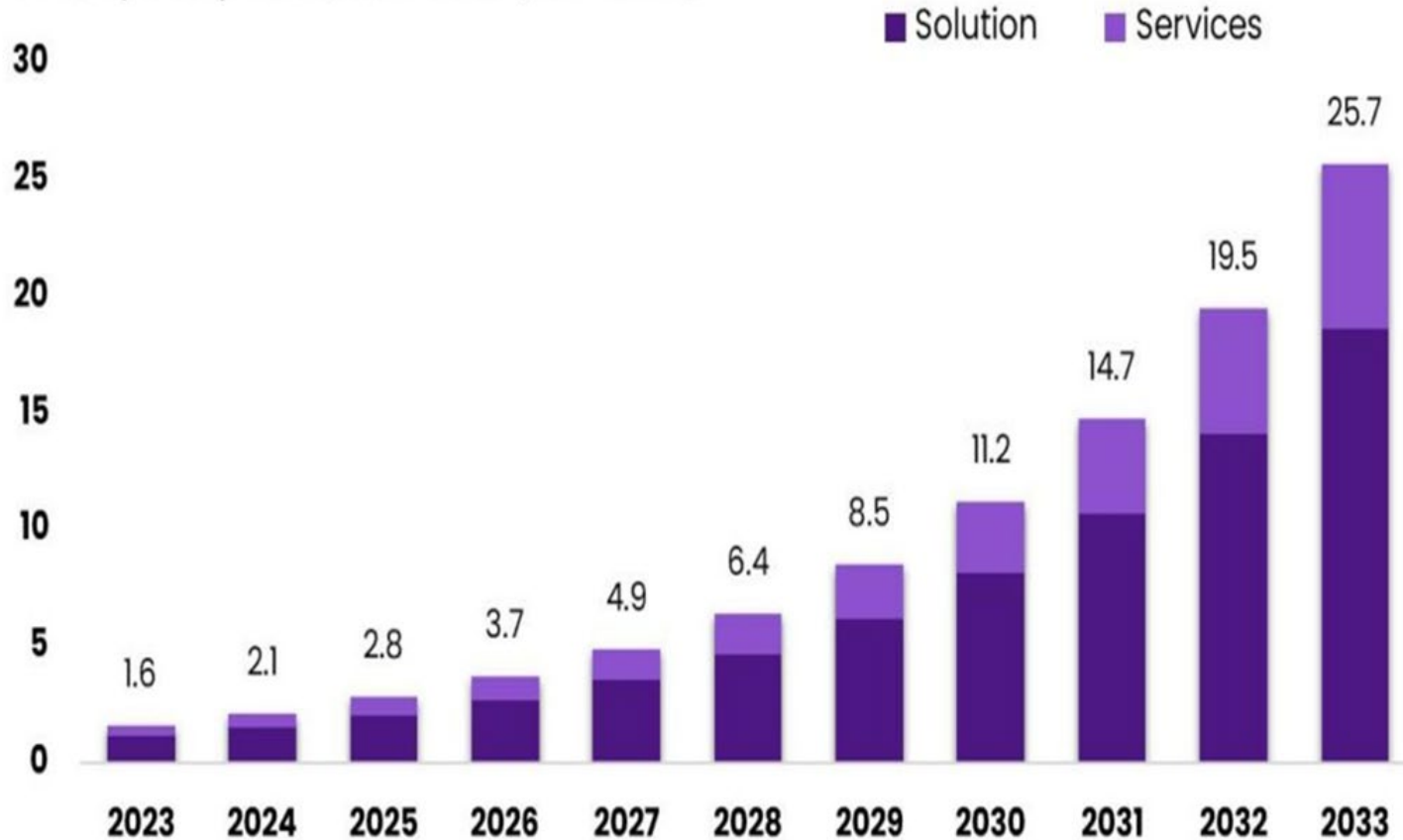


Provosts who indicate the following regarding their institution and AI (n=331):



# Global AI in Higher Education Market

Size, by Component, 2024-2033 (USD Billion)



The Market will Grow  
At the CAGR of:

**32.0%**

The Forecasted Market  
Size for 2033 in USD:

**\$25.7B**

 **market.us**  
ONE STOP SHOP FOR THE REPORTS

## Understanding the Global AI Market

### Key Insights

#### Top Reasons for Growth:

- Covid drives high demand for AI capable Education models
- Technology collaborations with training universities
- Workforce demands for skilled workers, knowledgeable in the use of AI





# Tools of the Trade

## AI polling and quizzing

- *Example:* Vevox

## Intelligent Tutoring Systems (ITS)

- *Example:* TutorAI

## Automated Grading and Feedback

- *Example:* Graide

## Virtual Reality (VR) and Augmented Reality (AR)

- *Example:* ClassVR

## Automated Language Translation

- *Example:* Smartcat

## Content Creation

- *Example:* SendstepsAI

## Research

- *Example:* ChatPDF

# The Future By Design

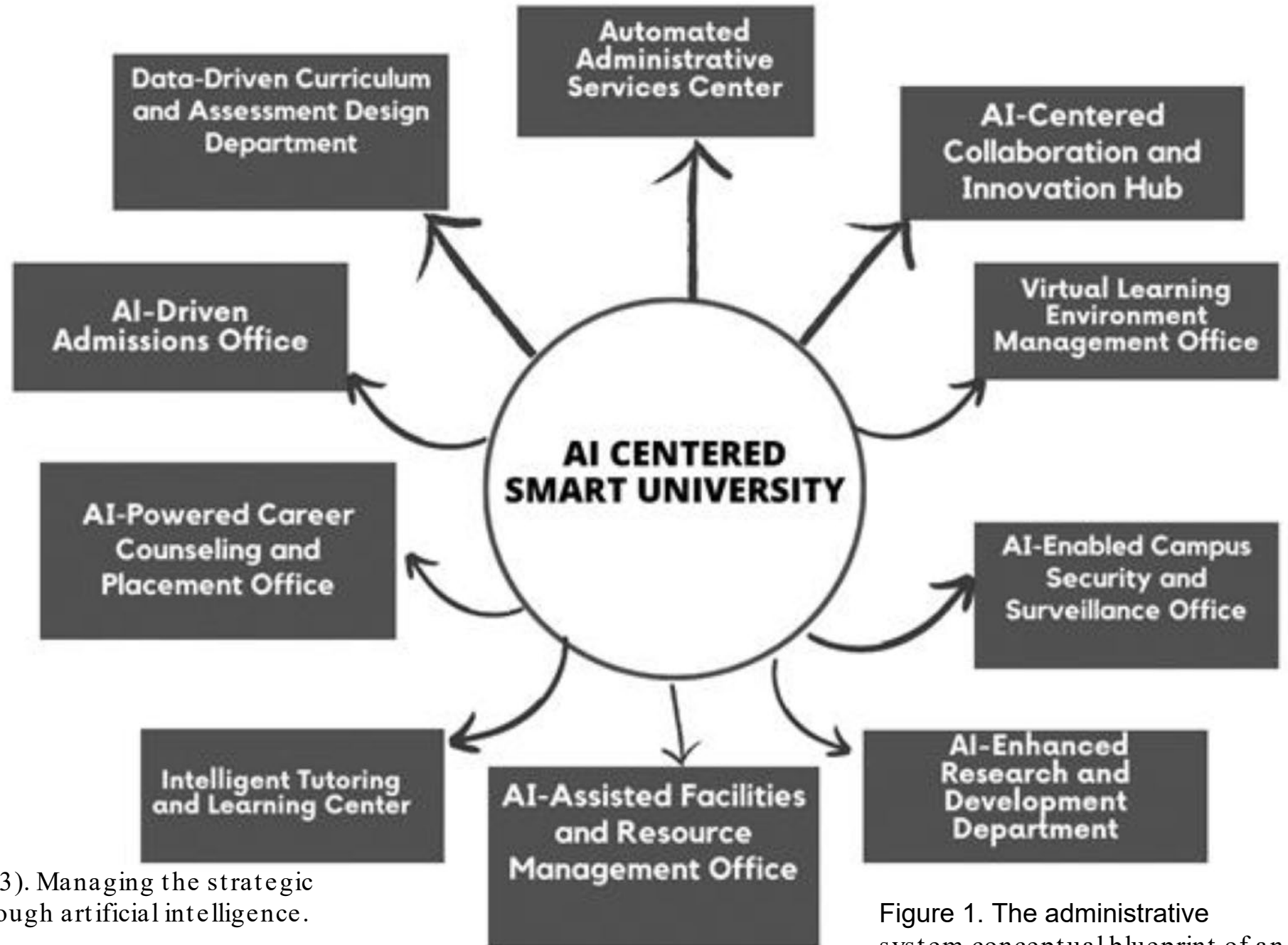


Figure 1. The administrative system conceptual blueprint of an AI-centered smart university.

George, B., Babu, S., & Wooden, O. (2023). Managing the strategic transformation of higher education through artificial intelligence. *Administrative Sciences*, 13(9), 196. <https://doi.org/10.3390/admsci13090196>

# Potential Benefits

- Improved Retention
- Accessibility and Inclusivity
- Data-Driven Insights
- Experiential Learning
- Increased Student Engagement
- Adaptive Technology



# Academic, Administrative, and Managerial Challenges



- Data protection
- Potential algorithmic bias
- Issues demanding human discernment :
  - Ethical dilemmas
  - Multifaceted research
  - Critical thought
  - Communication, interpersonal, and social skills
- Erosion of educational value association for students
- Job displacement for administrative and academic staff

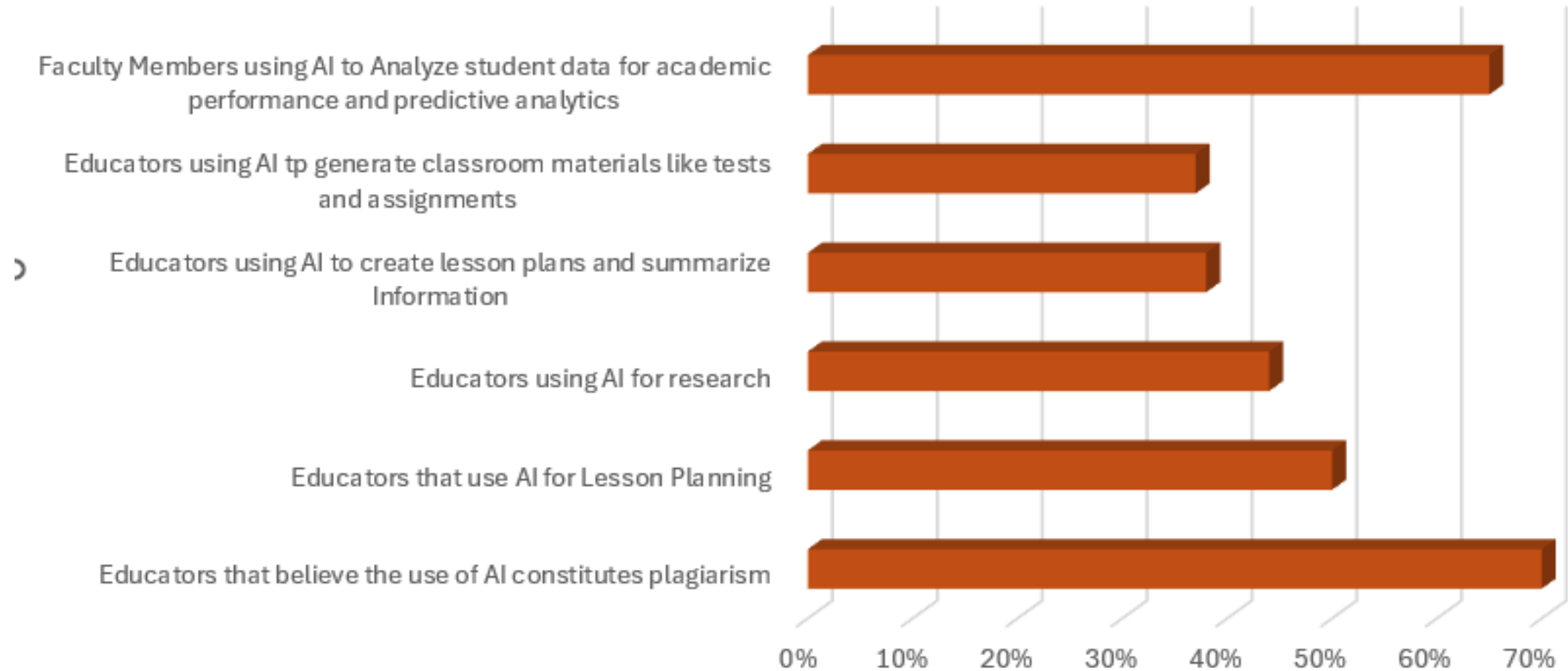
An illustration featuring a large, textured blue brain in the center. The brain is overlaid with a white circuit-like pattern of lines and nodes. Surrounding the brain are several colorful gears in yellow, red, and purple. In the background, there are stylized figures of people sitting at desks with laptops, suggesting a collaborative or research environment. The overall theme is the intersection of technology, human cognition, and institutional support.

# Institutional Needs

- Legal and Regulatory
- Implementation
- Resources
- Culture

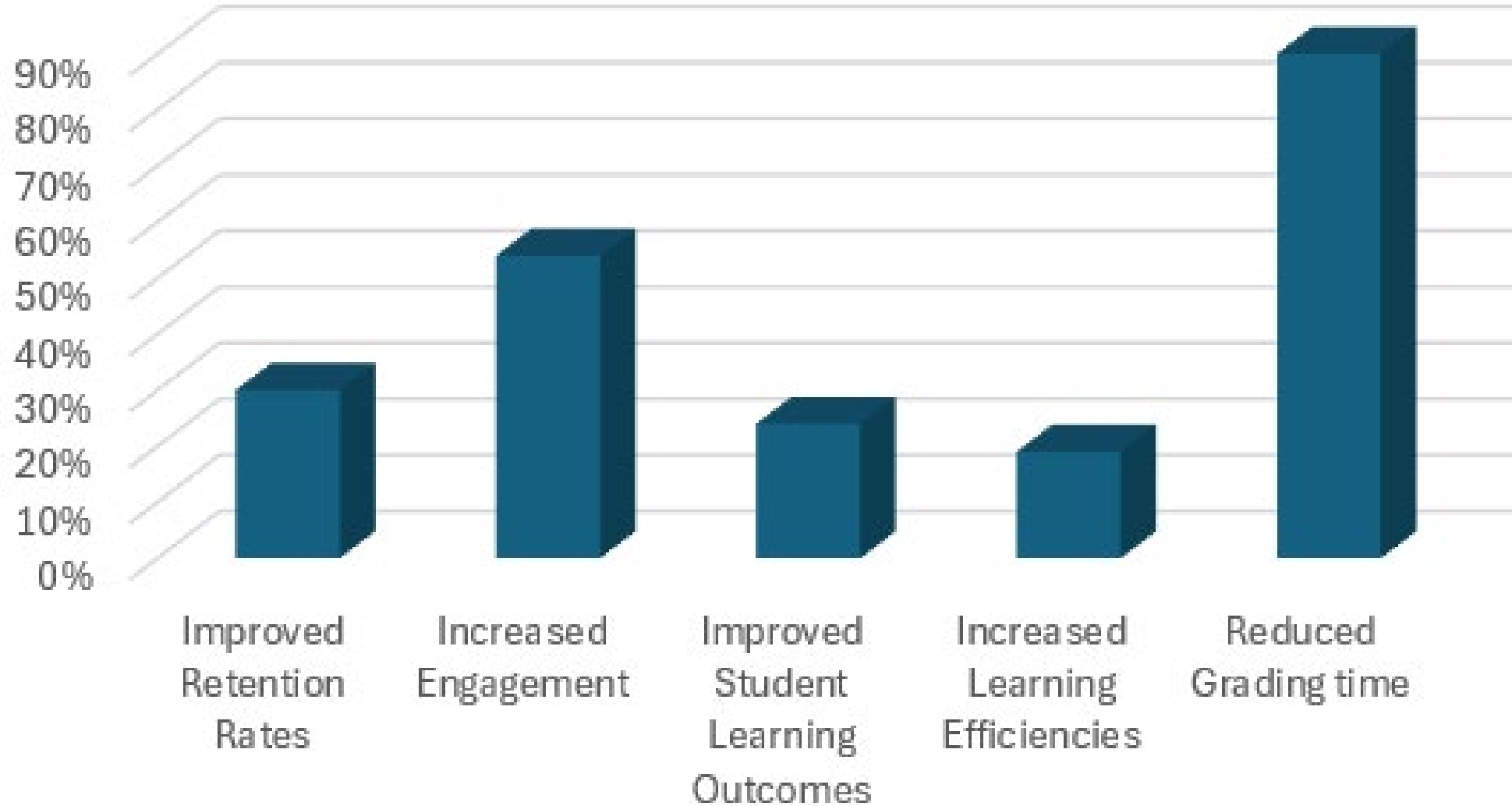


# Faculty Perspectives on AI

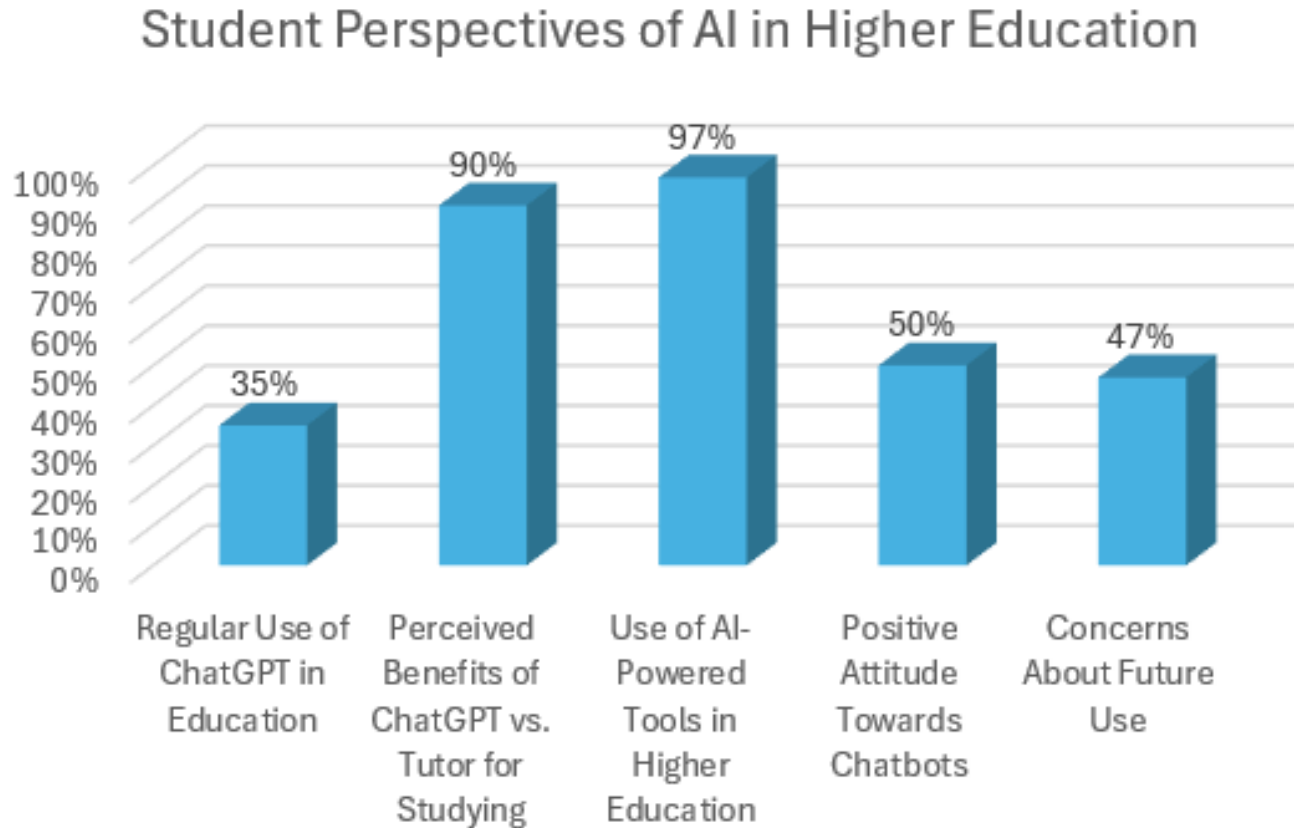


- Lee, D., Arnold, M., Srivastava, A., Plastow, K., Strelan, P., Ploeckl, F., Lekkas, D., & Palmer, E. (2024). The impact of generative AI on higher education learning and teaching: A study of educators' perspectives. *Computers and Education: Artificial Intelligence*, 6, Article 100221. <https://doi.org/10.1016/j.caeai.2024.100221>

# Benefits of AI



# Student Perspectives



Stöhr, C., Ou, A. W., & Malmström, H. (2024). Perceptions and usage of AI chatbots among students in higher education across genders, academic levels, and fields of study. *Computers and Education: Artificial Intelligence*, 7, Article 100259. <https://doi.org/10.1016/j.caeai.2024.100259>

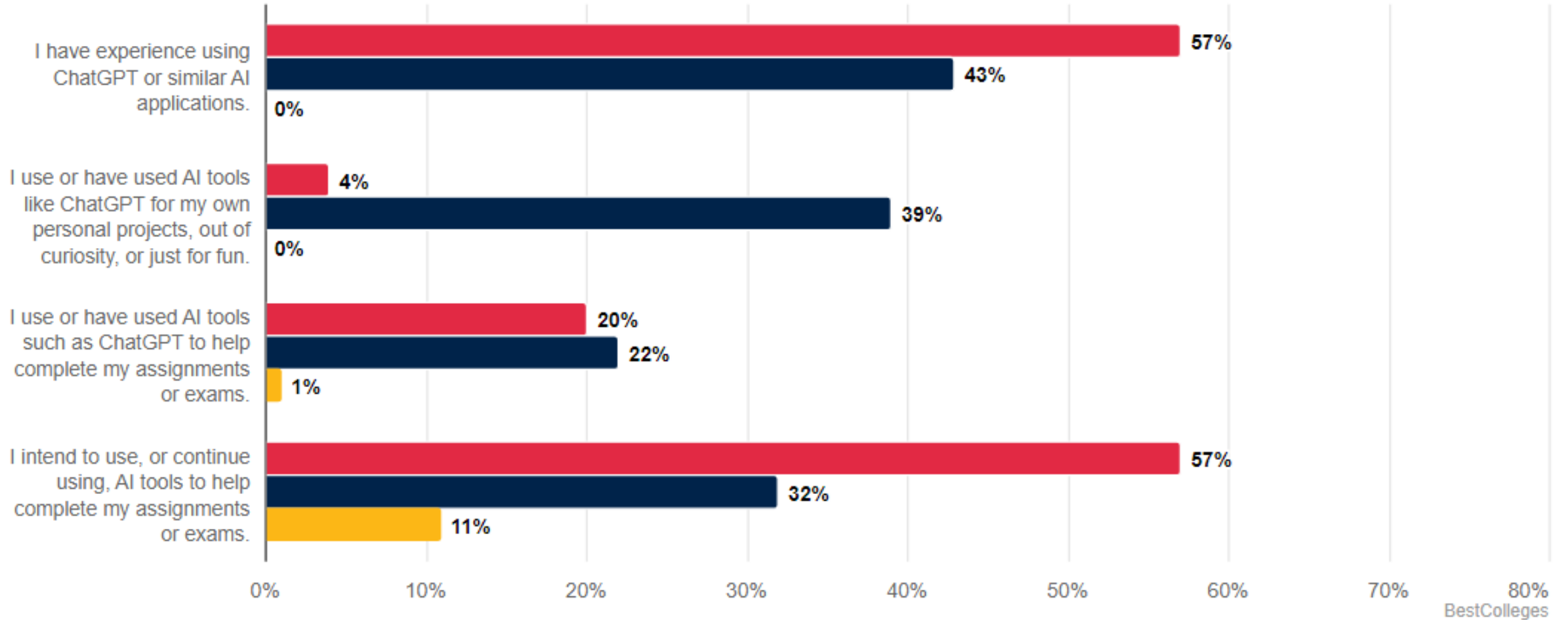
# The Struggle is Real:



- Isolation
- Difficulties in maintaining focus
- Difficulties in Communication
- Blurred Boundaries

# College Students' Use of AI Tools

■ No ■ Yes ■ Prefer Not To Say

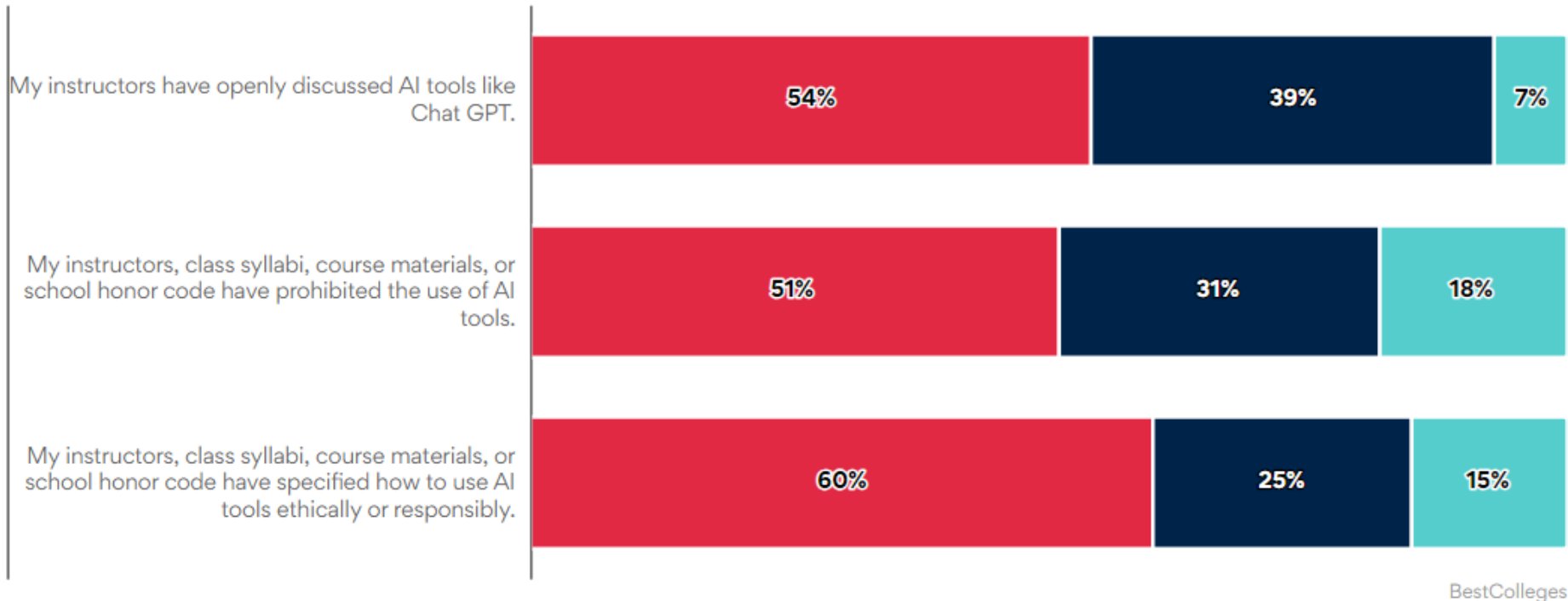


Welding, L. (2023, March 17). Half of college students say using AI on schoolwork is cheating or plagiarism. Best Colleges. <https://www.bestcolleges.com/research/college-students-ai-tools-survey/>

# What Is the Lesson?

## How Schools and Instructors Address the Use of AI in the Classroom

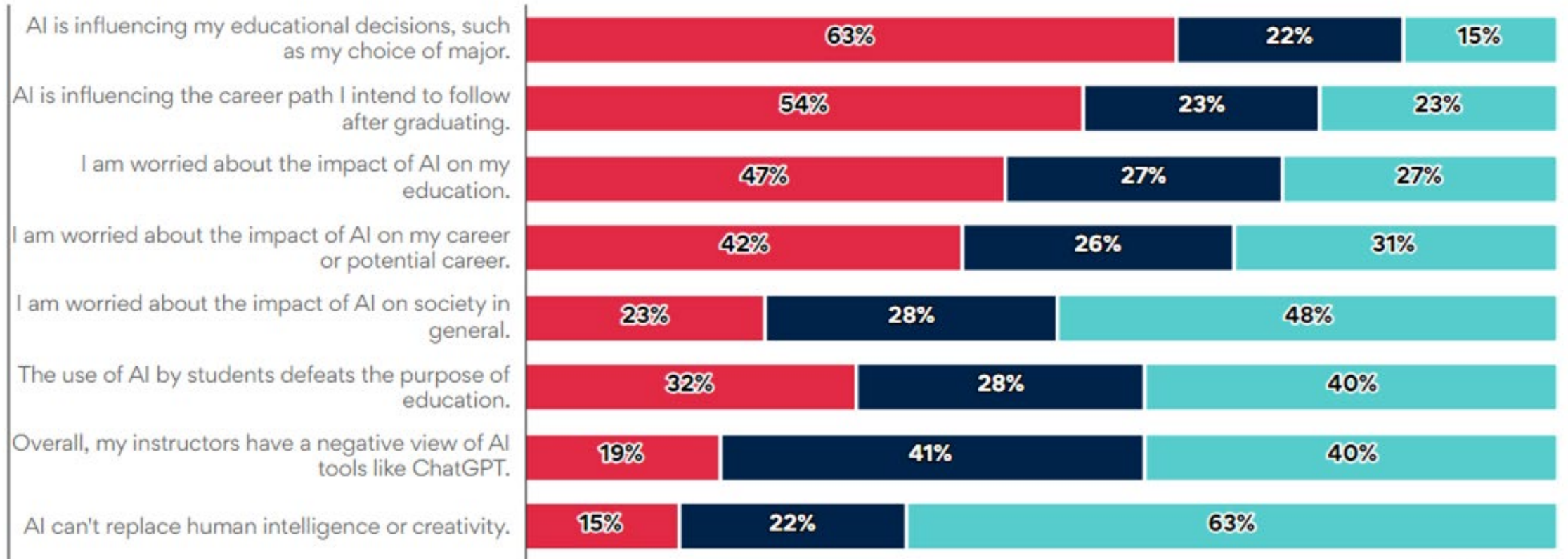
■ No ■ Yes ■ I Don't Know



Best Colleges 2023 survey suggests “schools are more likely to have banned AI tools than to have explained how to use them appropriately”.



■ Disagree ■ Neutral ■ Agree



BestColleges

## 4 in 10 Students Say Using AI Defeats the Purpose of Education

Welding, L. (2023, March 17). Half of college students say using AI on schoolwork is cheating or plagiarism. Best Colleges.  
<https://www.bestcolleges.com/research/college-students-ai-tools-survey/>



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# AI in the Workforce

Automation of lower -skilled work  
Realignment of Skills  
Policy Changes  
Remote Work Infrastructure  
Higher Cognitive Requirements  
Sector-Specific Strategies

# How Do We Get There?

- Enhanced Training and Reskilling Programs
- Adaptive Employment Policies
- Strengthening the Remote Work Infrastructure
- Sector-Specific Strategies
- Foster Public-Private Partnerships

Olaniyi, O. O., Ezeugwa, F., Okatta, C., Arigbabu, A., & Joeaneke, P. (2024, April 24). Dynamics of the digital workforce: Assessing the interplay and impact of AI, automation, and employment policies. SSRN. <https://doi.org/10.2139/ssrn.4806307>



## Gaps of Graduates :

- Digital Literacy
- Soft Skills
- Communication
- Complex thought processes

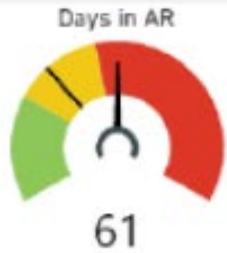
# Using AI-Driven Dashboards to Understand Data

<b>Economic Indicators of Hospital Performance</b>	<b>Potential Areas of AI Impact</b>
<b>Revenue and Expenses:</b> Total operating revenue, Total operating expenses, Operating margin	Revenue optimization Improved coding and billing accuracy Cost reduction in procurement
<b>Efficiencies and Resource Utilization:</b> Average length of stay (ALOS), Case mix index (CMI), Labor cost as a percentage of total cost	Predictive analytics for resource allocation AI-powered scheduling and bed management Reduced readmission rates
<b>Financial health and Solvency:</b> Current ratio, Debt-to-equity ratio	Early fraud detection Real-time financial insights Predictive modelling for financial forecasting

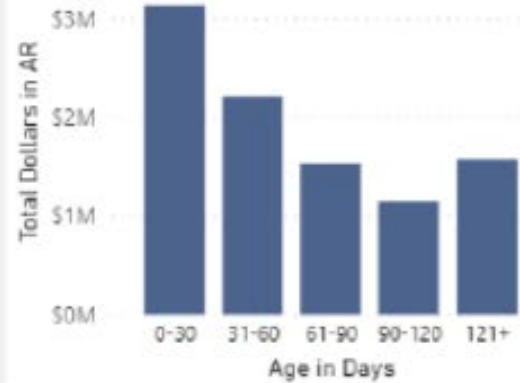


Practitioner

All



AR Aging



Charges and Payments by Year and Month



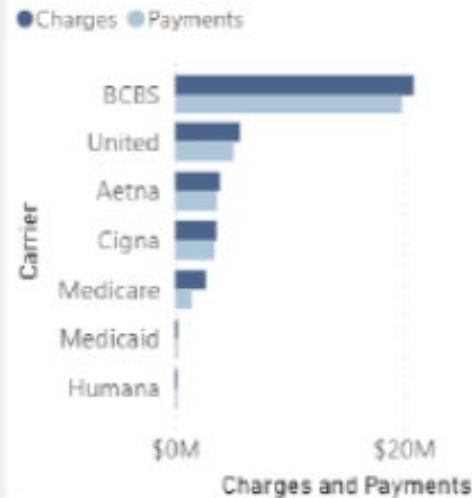
Year	Charges
2020	↑ \$43,306,879
2019	↓ \$38,704,196

Year	Payments
2019	↑ \$11,794,658
2020	↓ \$10,852,867

Average Days to Bill



Charges and Payments by Insurer



Claim Denials



Top 4 Denial Reasons

Deductible not met	408
Non-covered service	388
Authorization number incorrect / ...	381
Incompatible procedure	362

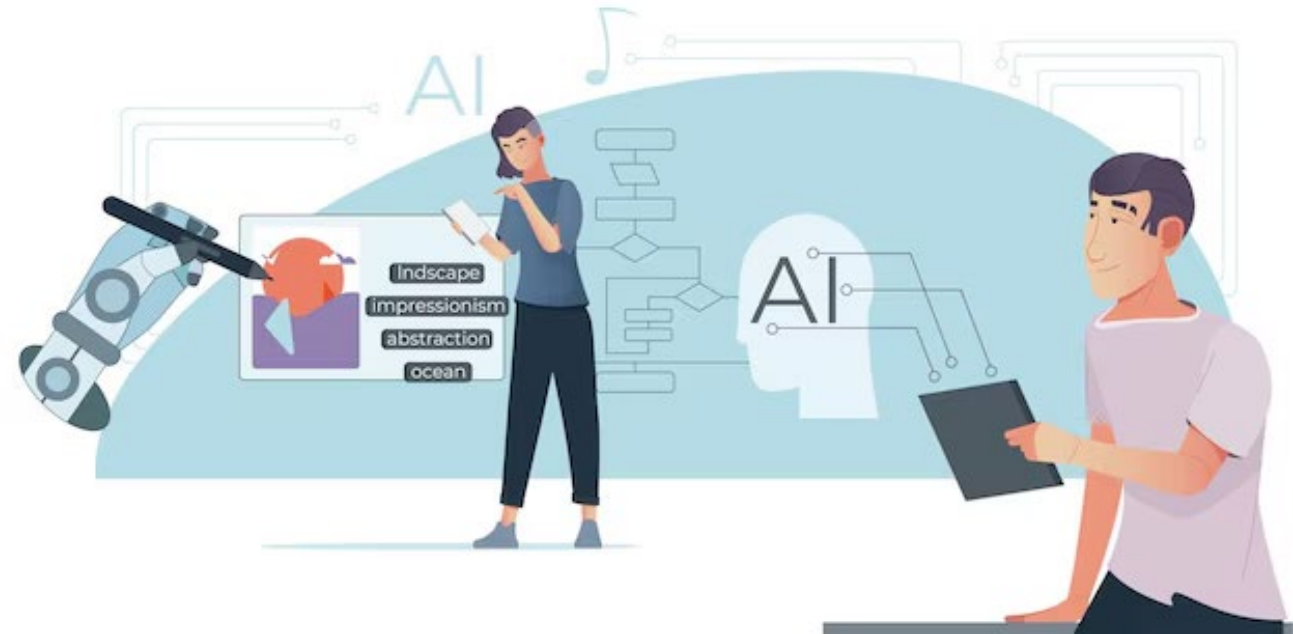
Collectability %





# Teaching Students to Read, Understand, and Share the Story of Data

- Understanding Data
- Turning Data into Usable Information
- Using Data to Make Smarter Real-time Decisions
- Communicating the Data Effectively to Impact Change




# AI powered student learning dashboard in education sector



This slide shows the KPI dashboard of an AI learning organization. The KPIs are total student enrolment details, average CGPA, attendance rate of student, academic performance, student engagement percentage, etc.

### Student Performance Data

Student Name - George



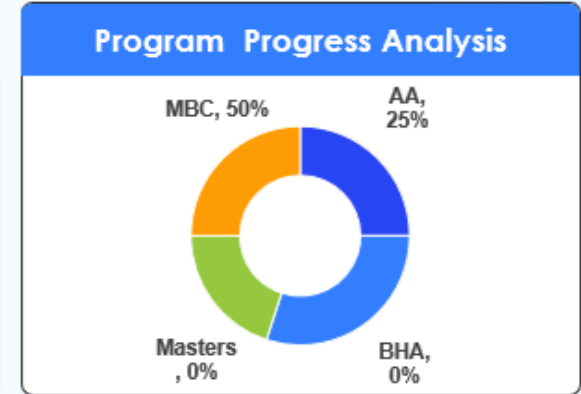
Subject Name	Assignments	Quiz/Exam	Discussion Posts
Intro to HIM	90	90	95
ICD Coding	78	80	82
Rev Cycle Management	75	98	94
Health Law	82	79	91

### Student Profile Picture



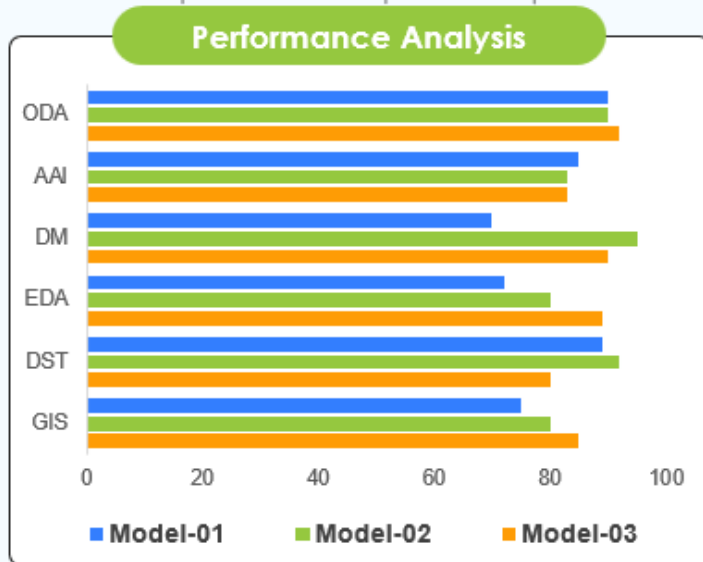
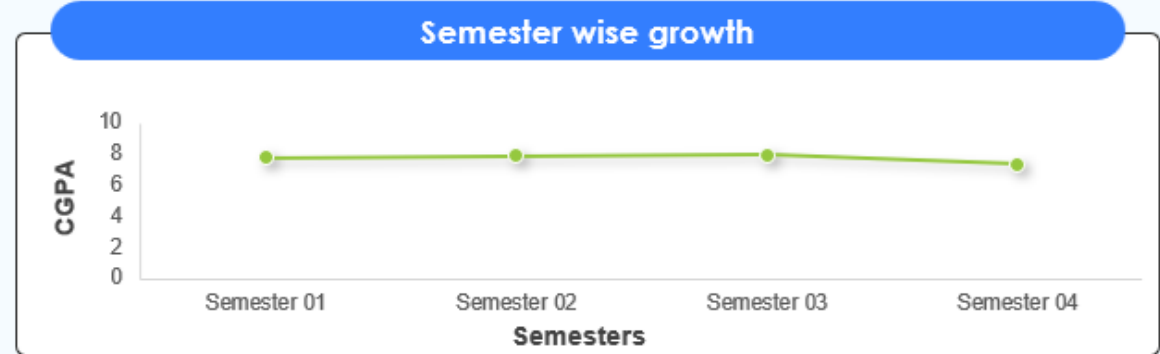
### Live Session Attendance Data

Week	Class 1	Class 2
1	25	25
3	0	25
5	25	-
7	-	-



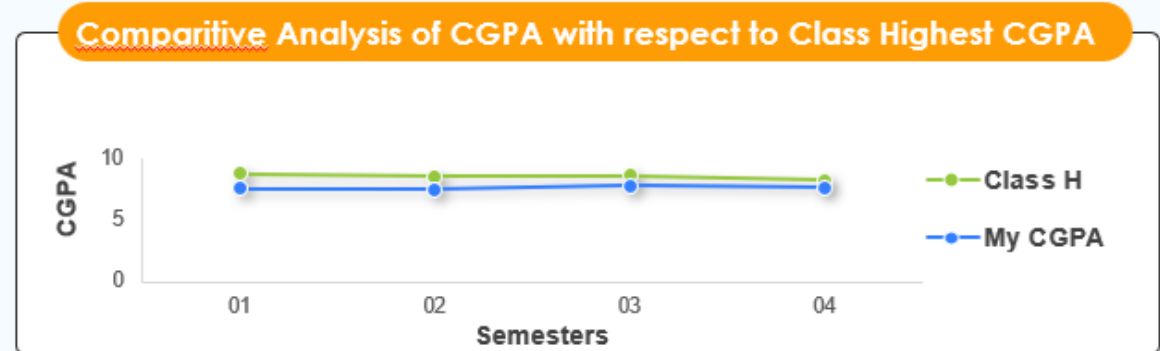
### Current Term GPA

**2.5%** ▲ vs prev 2.1% (+.4)



### Overall GPA

**1.9%** ▲ vs prev 1.5% (+.4%)

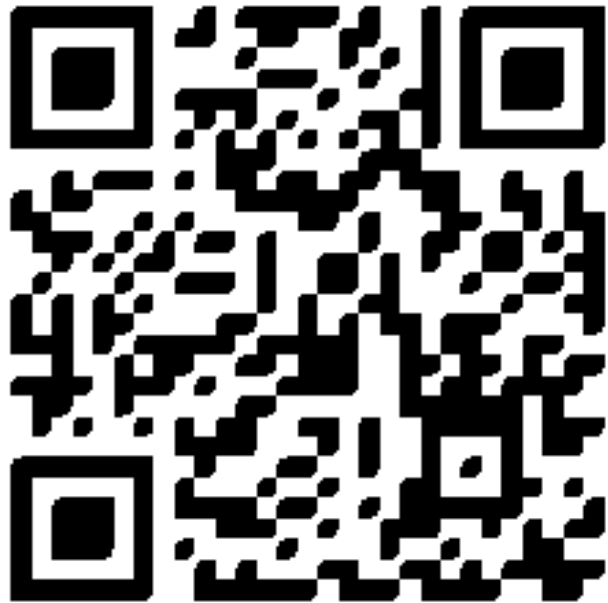


### Course CGPA

Term	CGPA
71	9.11
02	9.16
03	9.18
04	9.13

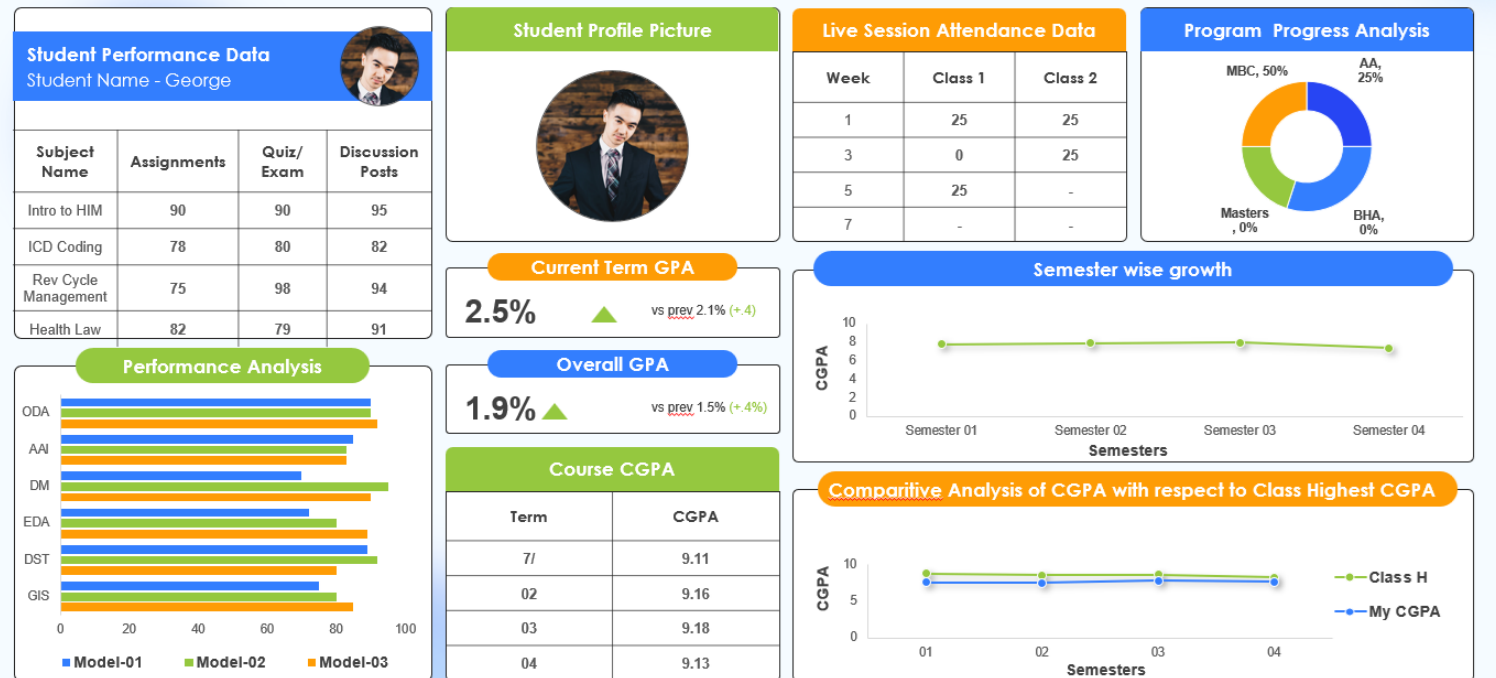
# Ready for Some Hands -On Fun?

## Building Dashboards Activity



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# References

- Flaherty, C., & Lederman, D. (Eds.). (2024). 2024 survey of college and university chief academic officers. Inside Higher Ed Retrieved from <https://www.insidehighered.com/reports/2024/04/15/2024-survey-college-and-university-chief-academic-officers>
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# Questions?

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