



## Physician Services Version

### ***CAUTION: These Course Materials Will Quickly Become Out-of-Date***

Caution should be exercised in relying on these materials after this course. There are frequent changes to the various statutes, regulations and guidelines applicable to the Medicare program. In addition, this notebook contains abbreviated copies of many documents. Links to the current versions of many Medicare statutes, regulations and guidelines may be found on the following web page:

<http://hcmarketplace.com/bootcamps/links>

At a minimum, before relying on any document in this notebook, you should (i) download a current copy of the complete document and (ii) confirm that the information provided in the document has not been rescinded, modified or superceded.

### ***CAUTION: This Course Is Not a Substitute for Professional Advisors***

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Amy is an instructor of HCPro's Medicare Boot Camp for Physicians as well as the Medicare Boot Camp – Denials and Appeals version. She has over 25 years of experience in the healthcare industry, including 17 years with a Medicare Unified Program Integrity Contractor. During her work with the UPIC, she held the roles of senior investigator, lead investigator and lead investigations trainer. In these roles she developed successful investigations through extensive policy research and data analysis to identify aberrant billing patterns indicative of fraud, waste, and abuse. As a lead investigator, Amy provided direction to staff on the application of coding, policy, and payment regulations to analytical and investigative findings.

Amy developed and delivered group and one-to-one education on numerous procedural and regulatory topics including documentation, appeals, investigative use of claims processing and provider enrollment systems, Medicare policy research, Medicaid opioid investigation, and Recovery Audit Program. Externally, Amy provided education to Federal Law Enforcement entities regarding skilled nursing facility regulations and Senior Medicare Patrol volunteers on Medicare Fraud Awareness.

Amy is a certified occupational therapy assistant and holds credentials as a Certified Professional Coder and Certified Professional Medical Auditor. She has an Associate of Applied Science in Occupational Therapy Assisting from Pennsylvania College of Technology and a Bachelor of Science in Health Studies from University of Louisiana Monroe.



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Yvette DeVay is the lead instructor for the HCPro's Medicare Boot Camp® - Physician Services. In her current role as a Regulatory Specialist, she also instructs the Certified Coder Boot Camp® (live and online) and the Evaluation and Management Boot Camp®.

Yvette has extensive experience as a Professional/Outpatient Coding Consultant. In this position, she assisted physician practices with coding integrity, internal audits, charge capture and litigation defense. She has also served as the ICD-10 Project Manager for a State Medicaid Agency. As project manager, she established the implementation schedule, steering committees, and workgroups. She was an active participant in the gap analysis, policy review and ICD-10 revisions. In addition to her role as Project Manager, she was responsible for department wide ICD-10 awareness and education.

Yvette has also worked with a major Mid-Atlantic payer on their ICD-10 conversion of system based diagnosis edits. During the conversion, Yvette was responsible for the mapping of all diagnosis codes found in the 400 + rules based edits.

She has extensive knowledge of Medicare coding, billing and compliance issues. She worked with a Medicare Program Safeguard Contractor where she filled the roles of data analyst, policy consultant, and data manager during her employment. At the PSC, Yvette was involved in various initiatives designed to identify and address aberrant billing patterns and to promote compliance with Federal Medicare regulations and guidelines. She also provided data analysis support for State and Federal law enforcement authorities including the Office of Inspector General. She also developed and presented various educational programs for investigative personnel focusing on coding issues and Medicare regulations/guidelines.

Yvette has also served as an instructor for a local community college, as an internal corporate trainer on matters of coding and Medicare regulations. She has created, developed and authored curriculum focused on Medicare regulations, professional and inpatient coding.

Yvette is an AHIMA Approved ICD-10-CM/PCS Trainer. She is accredited as a Certified Professional Coder and a Certified Inpatient Coder by the American Academy of Professional Coders. She is also approved as a Professional Medical Coding Curriculum (PMCC) Instructor through the AAPC. She holds a Masters of Health Administration from Seton Hall University and a Bachelor of Science in Applied Behavioral Sciences from Pennsylvania State University.