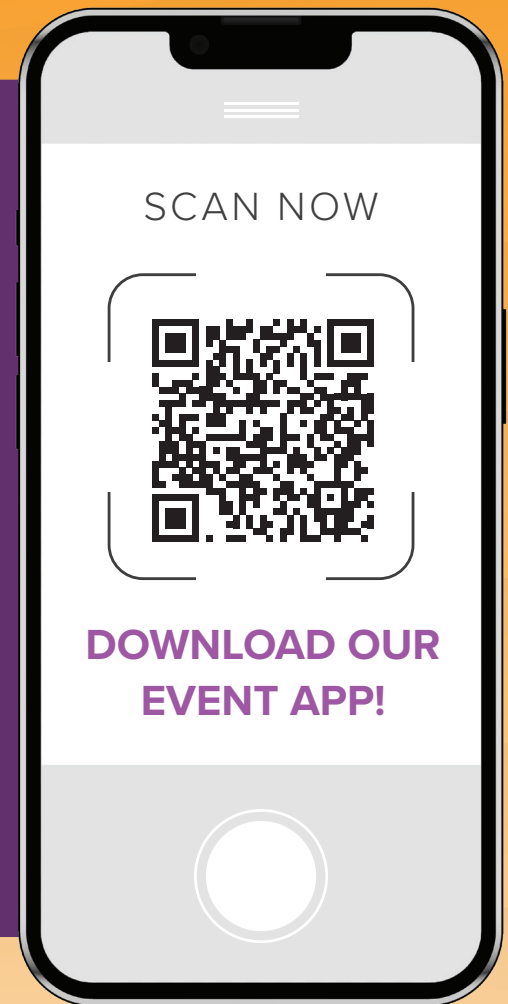


Event App Instructions

Use Your Mobile Device

- 1. Access App Store or Play Store:** Access the “App Store” on iOS devices or the “Play Store” on Android (or scan the QR code!)
- 2. Download the app:** Search for **Webex Events**. Once you’ve found the app, tap either “Get” or “Install.” After installing, a new icon will appear on the home screen.
- 3. Sign in:** Once downloaded, open the Webex Events app and enter the email address you used to register for the event.
- 4. Create a password:** Create your own password and click “Sign Up.” Review your profile information and click “Continue.”
- 5. Join the event:** On the next page, you will see a listing of the app events you have access to. Click on **2024 ACDIS Symposium: Outpatient CDI** from the list to enter the app. If you do not see the event listed, you can search for the name of the event in the search field.



Use Your Computer

- 1. Go to the website:**
<https://app.socio.events/MzE1MjM%3D>
- 2. Enter your information:** Enter the email address used to register for the event, then click “Continue.” Create your own password and click “Sign Up.”
- 3. Join the event:** Review your profile information and click “Continue” to enter the web version of the app.

Troubleshooting Tips & Tech Support

- Make sure to sign in using the same email you used to register for the event. If you cannot remember which email address to use, reference the “Know Before You Go” email or visit the registration desk for assistance.
- Already signed in using the wrong email? Tap “Me” in the bottom right corner of the app screen and click on the “Settings” cog icon. Tap “Delete Your Account. Repeat the process of signing into the app using the correct email address.
- Choose a password you will easily remember. If you forgot your password, tap “Forgot Your Password?” button on the log-in page and a reset link will be sent to your registered email address.
- App not working on your mobile device? Try logging in using the web version!