**2017 ACDIS Conference**

**Agenda**

**Tuesday, May 9, 2017**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tr>
<td>2:00 P.M.–6:00 P.M.</td>
<td>Pre-registration: exhibitors and attendees (Grand Ballroom Foyer—Level 1 of Conference Center)</td>
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<tr>
<td>5:00 P.M.–7:30 P.M.</td>
<td>Welcome Reception in Exhibit Hall (Marquee Ballroom) Look for the ACDIS Advisory Board Meet-and-Greet at 5:45 P.M.</td>
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**Wednesday, May 10, 2017**

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<tr>
<th>Time</th>
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<tr>
<td>7:00 A.M.–8:00 A.M.</td>
<td>Registration (Grand Ballroom Foyer—Level 1 of Conference Center and continental breakfast in the Exhibit Hall (Marquee Ballroom) - Exhibitor Raffles (winners to be announced via conference app)</td>
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<tr>
<td>8:00 A.M.–8:30 A.M.</td>
<td>Welcome Remarks, ACDIS Update, and 2017 ACDIS Achievement Awards (Grand Ballroom 111-117) Brian Murphy, Director, ACDIS</td>
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<tr>
<td>8:30 A.M.–9:30 A.M.</td>
<td>Josie’s Story: Family-Centered Approaches to Patient Safety (Grand Ballroom 111-117) Sorrel King In 2001, Sorrel King's daughter Josie died as a result of medical errors. Consumed by grief, Sorrel was determined to honor Josie's memory. She and her husband created the Josie King Foundation. Setting out to prevent patients from being harmed or killed by medical errors, she entered a world unknown to her—the healthcare industry. Since then, Sorrel has become a nationally renowned patient safety advocate. As a public speaker, she travels the country spreading her message to hospitals, doctors, nurses, CEOs, board members, medical/nursing students, and more in hopes that Josie's story will inspire change and help create a better, safer healthcare industry for us all.</td>
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**9:45 A.M.–10:45 A.M.**

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<tr>
<td>Clinical and Coding (Grand Ballroom 111-117)</td>
<td>Management and Leadership (Room 121-122)</td>
<td>Outpatient and Risk Adjustment (Room 119-120)</td>
<td>Quality and Regulatory (Room 123-124)</td>
<td>CDI Expansion (Room 118)</td>
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**BREAKOUT SESSIONS (choose one of five)**

- **Track 1: Clinical and Coding**
  - **Nelly Leon-Chisen, RHIA**
  - **AHA Coding Clinic Update**
  - **Hear the most important updates to AHA Coding Clinic for ICD-10 of the past year as they relate to CDI, and straight from the source: Nelly Leon-Chisen is the director of coding and classification for the American Hospital Association.**

- **Track 2: Management and Leadership**
  - **Kathy Dorich, RN, CDI, CPHQ**
  - **Kelly Tarpey, RN, MS, CPHQ**
  - **Coming Out of the DARC: Improving CDI and Coding Alignment**

- **Track 3: Outpatient and Risk Adjustment**
  - **Angela Carmichael, MBA, RHIA, CDIP, CCS, CCS-P, CRC**
  - **How Data Analytics Can Drive Success in Risk Adjustment**

- **Track 4: Quality and Regulatory**
  - **Richard D. Pinson, MD, FACP, CCS**
  - **How to Interpret Medicare’s Hospital Pay-for-Performance Reports**

- **Track 5: CDI Expansion**
  - **Amber Sterling, RN, BSN, CDI**
  - **Five Pillars for Building a Successful CDI Program in Emergency Services**

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<tr>
<td>10:45 A.M.–11:30 A.M.</td>
<td>Networking break: Exhibit Hall open (Marquee Ballroom) - Book signing (ACDIS Booth): Sorrel King, author of Josie’s Story: A Mother's Inspiring Crusade to Make Medical Care Safe. Quantities limited to 100 on-site; first come/first served - Exhibitor Raffles (winners to be announced via conference app)</td>
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**11:30 A.M.–12:30 P.M.**

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**BREAKOUT SESSIONS (choose one of five)**

- **Track 1: Clinical and Coding**
  - **Kelli A. Estes, RN, CCDS; Cesar M. Limjoco, MD**
  - **Are you up at night wondering whether your queries will stand up to the spotlight of compliance and RAC/third-party denials? This session provides insight into whether queries are leading or non-leading based on the “clinical truth.”**
  - **Yvonne R. Whitley, RN, BSN, CPC, CRC, CDEO**
  - **Ambulatory CDI is in its infancy, but Novant Health implemented a program three years ago and has made significant progress with providers’ specificity with diagnoses and documentation. The audience will learn how Novant implemented and continues to expand and improve its ambulatory CDI program.**

- **Track 2: Management and Leadership**
  - **Rani Vivian Stoddard, MBA, RN, CPHQ, RHIT, CCS, C-CDI**
  - **This session demonstrates how a mid-sized stand-alone hospital used a variety of tracking tips and techniques to parse CDI data and metrics to reveal useful trends and information. This includes CMI, unspecified code usage, PSIIs, and SOI/ROM, as well as how to use this information to educate physicians and coders and compare it to internal and external benchmarks.**

- **Track 3: Outpatient and Risk Adjustment**
  - **Novant Health Ambulatory CDI: How We’ve Grown!**

- **Track 4: Quality and Regulatory**
  - **Barbara J. Brant, MPA, RN, CCDS, CDIP, CCs; Timothy J. Garrett, MD, MBA, CHCQM, CIC**
  - **This session will provide an internal view of Recovery Audit processes, from the inside perspective of a Recovery Auditor. Discussion will include common Recovery Auditor claim identification methods and triggers. Overview of audit methodology will be presented. The audience will be given recommendations to strengthen their facility from unnecessary denials.**

- **Track 5: CDI Expansion**
  - **Gopi Astik, MD; Kristine Green, RN, BSN; Charlotte Weaver, MD, MS**
  - **Modern CDI programs have built strategies to perform secondary reviews on HAC and PSI cases to decrease false positives and ensure accurate public reporting. Northwestern Memorial Hospital moved beyond HACs and PSIIs and created secondary reviews to optimize CDI program outcomes and target areas of CDI-related risk and opportunity.**

**Look for the ACDIS Advisory Board Meet-and-Greet at 5:45 P.M.**

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**Definitions:**

- **Intermediate Level:** For those with a foundational understanding of the topic.
- **Advanced Level:** For those with extensive experience in the field.

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**New Terms:**

- **CDI:** Clinical Documentation Improvement
- **ACDIS:** American College of Healthcare Executives
- **AHA:** American Hospital Association
- **PSI:** Public Reporting Initiative
- **HAC:** Hospital Acquired Conditions
- **CDI Specialist:** Healthcare professional responsible for ensuring accurate documentation to improve patient care and reimbursement.
This session includes the evolving definitions of sepsis and acute respiratory failure, including calculation of P/F ratio. It includes audience interaction as well as strategies for preventing adverse RAC determinations.
### 2017 ACDIS Conference

**Agenda**

**Thursday, May 11, 2017**

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<td>7:00 A.M.–8:00 A.M.</td>
<td>Continental breakfast in the Exhibit Hall (Marquee Ballroom) - Exhibitor Raffles (winners to be announced via conference app)</td>
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<td>8:00 A.M.–9:00 A.M.</td>
<td>Keynote Session: Healthcare, Remixed (Grand Ballroom 111-117)</td>
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<td>Zubin Damania, MD</td>
<td>Zubin Damania, aka Youtube sensation ZDogMD, delves into the ethical challenges of delivering compassionate healthcare in our severely dysfunctional medical system, while proposing collaborative ways to revitalize it. He examines, through humor and storytelling, the hope that the future of medicine is a bright one provided that all of us work together for the common goal.</td>
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<td>9:15 A.M.–10:15 A.M.</td>
<td><strong>BREAKOUT SESSIONS (choose one of five)</strong></td>
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<tr>
<td><strong>Track 1</strong></td>
<td>Getting to the Heart of Accurately Defining Cardiac Ischemic</td>
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<td>Christopher M. Huff, MD, FACC; Garry L. Huff, MD, CCS, CCDS</td>
<td>This session is presented by two physicians, including a board-certified cardiologist who completed a fellowship in advanced interventional cardiology at The Cleveland Clinic. The two will discuss CDI strategies to recognize and resolve communication gaps between physician terminology and ICD-10-CM as it pertains to acute myocardial infarction.</td>
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<td><strong>Track 2</strong></td>
<td>Management and Leadership (Room 121-122)</td>
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<td>Lara M. Faustino, RN, BSN, CCS; Kara Masucci, RN, MSN, CCS; Rebecca R. Wilcutt, RN, BSN, CCS, CCDS</td>
<td>This session includes a panel discussion by CDI management and staff at Boston Medical Center and Cooper University Hospital. A 100% remote and a hybrid model will be discussed.</td>
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<td><strong>Track 3</strong></td>
<td>Outpatient and Risk Adjustment (Room 119-120)</td>
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<td>Mary S. Alvarado, MD; Andrea Benzing, CPC; Jennifer M. Conroy, RN, BSN</td>
<td>This session is presented by Gundersen Health System’s CDI ambulatory physician leader, also a practicing OB/GYN staff physician with firsthand knowledge of the multitude of challenges facing a busy ambulatory medical and surgical provider. The focus of Gundersen’s program is on provider engagement and documentation of quality of care.</td>
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<td><strong>Track 4</strong></td>
<td>Quality and Regulatory (Room 123-124)</td>
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<td>Alicia Kutzer, BS, Esq., LL.M</td>
<td>Hear from an Administrative Law Judge (ALJ) and former OIG employee who was integral in developing training materials and presentations for proper adjudication of Medicare appeals, and defended claim denials at the reconsideration and ALJ levels of appeal.</td>
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<td><strong>Track 5</strong></td>
<td>CDI Expansion (Room 118)</td>
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<td>Karen Bridgeman, MSN, RN, CCDS</td>
<td>Understanding the facets related to coding and documentation of congenital anomalies, chromosomal malformations, and syndromes can be a challenge. This session will examine various congenital anomalies with a focus on documentation tips to assist the CDI specialist in appropriate ICD-10 code assignment.</td>
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<td>Clinical and Coding (Grand Ballroom 111-117)</td>
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<td>Clinical and Coding Conundrums</td>
<td>Michael D. Teague, MD, SFHM, CCDS</td>
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<td><strong>Track 2</strong></td>
<td>Management and Leadership (Room 121-122)</td>
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<td>Auditing CDI Staff: Developing a CDI Quality Improvement Program at Cedars-Sinai Medical Center</td>
<td>This presentation discusses how the Cedars-Sinai Medical Center implemented a quality improvement (QI) program to enhance its CDI program. Processes and challenges as well as tools, time frames, and sample sizes are discussed.</td>
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<td>Risk Adjustment in the Inpatient Hospital Setting</td>
<td>Mark N. Dominessy, RN, BSN, MBA, CCDS, CDIP</td>
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<td>Medicare Regulation Update: Practical Application for CDI Professionals</td>
<td>Ronald L. Hirsch, MD, FACP, OHCQM-PHYADV</td>
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<tr>
<td>Leah N. Savage, RN, MSN, CCDS</td>
<td>Congenital heart diseases (CHD) are complex. The procedures to treat CHD are even more complicated, and ICD-10 added an even thicker layer of difficulty. This session is intended to give the learner a clearer understanding of CHD and the procedures performed to treat them.</td>
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The 2017 Annual ACDIS Conference materials may be downloaded from the following site: [http://events.hcpro.com/acdis2017](http://events.hcpro.com/acdis2017)

You can also access all of the materials using our interactive conference app. To download the app, visit the Apple® App Store or Google Play store and search for ACDIS Conference.
### 2017 ACDIS Conference

**Agenda**

**12:15 P.M.–1:45 P.M.**

- Lunch provided in the Exhibit Hall (Marquee Ballroom)
- ACDIS e-learning demonstration 12:00 P.M.–1:15 P.M. (ACDIS Booth)
- Exhibitor Raffles (winners to be announced via conference app)
- **ACDIS Family Feud: CDI-Documentation Excellence**
  - **Track 1**
    - **Clinical and Coding**
      - **Anatomy of a Surgical Note: A CSI Analysis of Operative Notes Gone Bad**
      - Frances Frank, MBA/MSN/HCM, RN, CPHQ, Cheryl M. Manchenton, RN, BSN, CCDS, CPHM

Without HIM and CDI involvement in creating or reviewing surgical templates, key components of the procedure may not be captured or captured correctly. This session will be presented as a “murder scene” with examination of the “body.” CDI evidence collection, and a mock trial with witnesses for the defense and prosecution, culminating in a final “verdict.”

**Track 2**

- **Management and Leadership**
  - **Cracking the Code for Clinical Documentation Excellence: Training New CDI Specialists Using the Criteron Referenced Instruction Method**
  - Natalie Escueib, MS, BSN, RN, CCDS; Carrie E. Willmer, RN, CCDS, CDIP

This session describes how to train CDI specialists and break down specific concepts to help them understand the big picture of CDI. It provides insight on how to measure the growth and success of a new CDI specialist during the orientation period and how to address a lack of growth and success among your new staff.

**Track 3**

- **Outpatient and Risk Adjustment**
  - **Using Metrics to Strengthen Relationships Between CDI Specialists and Physicians**
  - Zachary S. Fairman, MD; Rebecca Hernandez, BSN, RN

This session includes Advocate Lutheran General Hospital’s approach to building and strengthening its CDI and physician relations through data-driven education. It includes a review of tools and metrics from the beginning of the hospital’s program up through the present day, discussing the program’s internal elements and the industry’s demand for process improvement at the physician level.

**Track 4**

- **Quality and Regulatory**
  - **Got denials? This session will address the increasing volume of DRG-validation denials many facilities are currently experiencing. It will systematically review the known strategies used by Recovery Auditors to issue denials against your facility, including those based on ICD coding guidelines and those that are clinically based.**
  - Trey La Charité, MD, FACP, SFHM, CCS, CDIDS

- **Why You Need an Educator**
  - Melissa Maguire, BSN, RN

CDI educator is a new role with responsibilities that include specialized education of CDI staff and clinicians. Attendees will hear from an educator and be able to identify the value this position brings to their organization.

**Breakout Sessions (choose one of five)**

**2:45 P.M.–3:45 P.M.**

- Networking break: Exhibit Hall open (Marquee Ballroom)
- ACDIS Raffles (winners to be announced via conference app)
- **Using the Criterion Methodology to Developing a Valid and Reliable Survey Instrument**
  - **Track 1**
    - **Clinical and Coding**
      - **Query for Success: Tips, Techniques, and Strategies to Ensure Physician Engagement and Reduce Risk**
      - Sheila M. Duhon, MBA, RN, CCDS, A-CCRN; Patricia Ann Fountain, BS, RN, MBA, CCDS

This session describes how to translate CDI skills and clinical expertise to the process of physician query. It includes best practices for writing queries using the “four legged stool” approach and how to speak the physician’s language.

**Track 2**

- **ACDIS Family Feud: CDI-Coding Edition**
  - Shannon E. McCall, RHIA, CCS, CCS-P, CPC, CFC-I, CEMC, CRC, CCDS; Laurie Prescott, RN, MSN, CCDS, CDIP, CR

**Track 3**

- **Measuring Clinician Engagement: The Journey to Developing a Valid and Reliable Survey Instrument**
  - Nicole F. Draper, RN, BN, MHA, DH-C

- **Leveraging CDI to Improve Performance Under Alternative Payment Model (APM) Methodology**
  - Cheryl Ericson, MS, RN, CCDS, CDIP; Wayne Little, CPA; Michelle M. Wieczorek, RN, RHIT, CPHQ

- **Under What Condition: Understanding Condition Codes 44 and W2**
  - Debbie Mackaman, RHIA, CPCO, CCDS

Attendees will be inspired to adopt or build upon the validated and reliable survey instrument showcased during this presentation to assess clinician engagement in their CDI program. Data and results will be shared. This instrument is in development with two academics supervising the presenter’s doctoral studies.

**Track 4**

- **Why You Need an Educator**
  - Melissa Maguire, BSN, RN

When the attending physician orders an inpatient admission and the stay does not meet Medicare’s requirements for Part A payment, a hospital may have the option to bill for its services under Part B. Timing is everything when it comes to the correct application of condition codes 44 and W2, and the CDI specialist can play an instrumental role in capturing the necessary documentation.

**Track 5**

- **How to Defend Against Them**
  - Trey La Charité, MD, FACP, SFHM, CCS, CDIDS

- **Why You Need an Educator**
  - Melissa Maguire, BSN, RN

This session will provide an overview of “bundled payments,” i.e., episode payment models, and incorporate CDI strategies for those organizations seeking to minimize the impact of poor documentation on performance. Examples based on the risk adjustment methodology for the Comprehensive Care for Joint Replacement (CJR) model will be discussed.

**3:45 P.M.–4:45 P.M.**

- **Reliable Survey Instrument to Developing a Valid and Reliable Survey Instrument**
  - **Track 1**
    - **Clinical and Coding**
      - **Query for Success: Tips, Techniques, and Strategies to Ensure Physician Engagement and Reduce Risk**
      - Sheila M. Duhon, MBA, RN, CCDS, A-CCRN; Patricia Ann Fountain, BS, RN, MBA, CCDS

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  - Debbie Mackaman, RHIA, CPCO, CCDS

- **Why You Need an Educator**
  - Melissa Maguire, BSN, RN

This session describes how to lead their “families” in a lighthearted review of coding guidelines related to sequencing, principal diagnosis selection, and clinical indicators related to diagnoses. The Family Feud game allows for two family teams to compete in answering the survey questions.

**Breakout Sessions (choose one of five)**

**4:45 P.M.**

- Adjourn

**5:00 P.M.–6:00 P.M.**

- Meet the ACDIS Team and Website Membership Demo

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**11th Annual ACDIS Conference**

**May 21–24, 2018 in San Antonio!**
2017 ACDIS Conference

Friday, May 12, 2017

7:00 A.M.–8:00 A.M.  Continental breakfast in the Exhibit Hall (Marquee Ballroom)
- Raffle Giveaways at 7:30 A.M. in the Exhibit Hall: ACDIS Membership (renewal for ACDIS members), CDI Boot Camp (online, any course), 2017 ACDIS Symposium: Outpatient CDI seat, and 2018 ACDIS Conference seat. Must be present in Exhibit Hall to win.
- Exhibitor Raffles (winners to be announced via conference app)

8:00 A.M.–8:00 A.M.  BREAKOUT SESSIONS (choose one of five)

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<td>General Surgery Review: Decoding Operative Reports</td>
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<td>Lynn C. Ashton, MS, CCS, CCS-P, CDI, CPMA, CRC, FACOS, CCDS</td>
<td>Amy Czahor, RHIT, CDIP, CCS, BA/BS</td>
<td>Joseph A. Cristiano, MD; Tamara A. Hicks, RN, BSN, MHA, CCS, CCDS, ACM-RN</td>
<td>Candace Blankenship, BSN, RN, CDI, CCS; Deborah Neville, RHIA</td>
<td>Cherylly A. Rogers, RHIA, CDIP, CCS, CTR</td>
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<td>This session will cover common surgical procedures, including Roux-en-Y gastric bypass, low anterior resection, Hartman’s procedure, lymph node dissection, skin grafts/advancement flaps, and tunneled catheter insertion/port insertion. Pertinent anatomy, basic steps of the procedure, and portions that are inherent to the procedure will be discussed as well as PCS queries.</td>
<td>Today’s CDI directors must be able to immediately identify the root cause of CDI program difficulties and resolve those fluctuations. Data is the answer. Join this session to explore how one large, multi-hospital health system is using embedded clinical analytics to monitor program efficiency, measure query effectiveness, and analyze quality data performance—including bundled payment outcomes.</td>
<td>This session informs CDI and leadership on differences in clinical medicine in the academic environment and how to stimulate collaboration, efficiency, and educational partnership in this setting. The session will be presented jointly by a faculty physician involved in medical education and an experienced leader in a large and successful CDI program.</td>
<td>The Maryland ACDIS chapter along with Elsevier invite you to learn more about the APR-DRG coding system. Join us to learn what secondary diagnoses impact the common APR-DRGs of CHF, CVA, COPD, AMI, and pneumonia for quality scoring and relative weight.</td>
<td>This session will include an overview of neonatal clinical concepts and coding guidelines, with case example discussion and compliant query formulation. This session will additionally include details on process and code assignment of common neonatal conditions as well as congenital malformations.</td>
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9:15 A.M.–10:15 A.M.  BREAKOUT SESSIONS (choose one of five)

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<td>Targeted DRG Reviews to Optimize Documentation, Coding, Metrics, and Reimbursement</td>
<td>Capturing Accurate Documentation Through Participation in Interdisciplinary Rounds: A Healthcare System Initiative</td>
<td>The Brains Behind a Relationship-Based CDI Program: Achieving Physician Collaboration and Buy-In at the University of Vermont Medical Center</td>
<td>Hospital Value-Based Purchasing: Documentation Opportunities for CDI</td>
<td>A New Documentation Frontier: Expanding CDI to the Outpatient Observation Setting</td>
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<tr>
<td>Erica E. Remer, MD, FACEP, CCDS</td>
<td>Kay M. Blue, RN, BSN, CDI, ACM; Holley P. Pegram, RN, MSN, CCM; Sandie R. Pressley, BSN, RN</td>
<td>Claudia E. Baker, RN, CPHQ, CDIP, CCDS; Kellie B. Halsted, MSN, MHA, RN, CCM</td>
<td>Sharme Brodie, RN, CDI</td>
<td>Seth Kirschner; Lori Sackela, RN, CCM, CCDS</td>
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<tr>
<td>This session will walk the CDI specialist or physician advisor through the steps to select high-yield DRGs, analysis methodology to recoup lost revenue, and case-based examples to provide feedback and education for the medical staff.</td>
<td>This discussion with CDI and quality leadership from Carolinas Healthcare System describes how CDI specialist participation in interdisciplinary rounds incorporates CDI specialists as part of the clinical team, impacts documentation and query response time, and improves face-to-face interaction with providers by providing an opportunity for frequent education.</td>
<td>This session will examine one academic medical center’s implementation of a “relationship-based” CDI program, helping attendees with those elements that affect provider collaboration and buy-in, the elements of the SCARF model and how it can foster provider collaboration and buy-in, and other opportunities to overcome barriers to provider collaboration.</td>
<td>CDI programs can no longer afford to remain focused on simple CC/MCC capture; they need to understand how the Hospital Value-Based Purchasing (HVBP) Program works and what documentation risks hospitals face under this increasingly important payment methodology. This session provides an in-depth look at HVBP to ensure your CDI program is focusing on the right measures.</td>
<td>Mount Carmel Health System successfully implemented one of the nation’s first observation CDI programs. Attendees will learn how the program reduced observation patient length of stay, supported appropriate patient status, and resulted in significant financial benefit for Mount Carmel.</td>
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10:15 A.M.–11:00 A.M.  Networking break: Exhibit Hall open (Marquee Ballroom)
- Book signing from 10:30 A.M.–11:00 A.M.: Fran Jurcak, MSN, RN, CCDS, Director of Clinical Innovations, Iodine, author of The CDI Exam Study Guide (ACDIS Booth)
- Exhibitor Raffles (winners to be announced via conference app)
## Agenda

### 11:00 A.M.–12:00 P.M.

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<td>(Grand Ballroom 111-117)</td>
<td>(Room 121-122)</td>
<td>(Room 119-120)</td>
<td>(Room 123-124)</td>
<td>(Room 118)</td>
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<tr>
<td><strong>Compliant Strategies for Unsupported Diagnoses</strong></td>
<td><strong>Building a Successful Mentorship: Tips for the Mentor and Mentee</strong></td>
<td><strong>Playing to Win: How to Engage Physicians in CDI</strong></td>
<td><strong>CDI and Quality: A Team-Based Approach for PSI Management</strong></td>
<td><strong>The Multitasking CDI Specialist in an Ever-Changing World: Work Smarter, Not Harder</strong></td>
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### Speakers

- Susan Haley, RHIT, CCS, CCDS, CRC, Patricia Nemeth, RN, BSN, CCDS, CCS
- Karen Bridgeman, MSN, RN, CCDS; Claudine Hutchinson, BSN, RN
- Nicole Fox, MD, MPH, FACS, CPE
- Niti Armistead, MD, FACP; Vaughn M. Matacale, MD
- Laurie A. Morelle, MS, RN, CCDS; Aimee Van Balen, RN, BSN, CCDS

### Session Descriptions

- **Compliant Strategies for Unsupported Diagnoses**: CDI provides a crucial link to assist in clinical validation of the documented diagnosis to support compliant coding. This session describes conditions that are targeted due to a lack of clinical support and strategies to address the conflict between the diagnosis and clinical indicators.

- **Building a Successful Mentorship: Tips for the Mentor and Mentee**: While experienced CDI specialists are hard to find, developing a mentorship to assist a new or inexperienced CDI specialist can be key for developing and sustaining a successful CDI specialist. This session provides tips from both a mentor and a mentee on the benefits of mentoring, as well as how to develop a successful mentorship.

- **Playing to Win: How to Engage Physicians in CDI**: Delivered by a practicing surgeon and medical director, this session will provide an overview of what it takes to build a "physician friendly" CDI program, engage physicians in the process of documentation improvement, and ultimately expand the role of CDI. Participants will receive strategies to deal with difficult physicians, deliver effective education, and secure administrative support.

- **CDI and Quality: A Team-Based Approach for PSI Management**: Vidant Health has created a PSI team with representation from coding, CDI, physician advisors, quality, and medical staff leaders. Learn how the team composition evolved, the role of each member, and how PSIs are reviewed from all angles by one team—and how the team's work dropped Vidant's PSI rates.

- **The Multitasking CDI Specialist in an Ever-Changing World: Work Smarter, Not Harder**: Don't be overwhelmed by incorporating the many complex reviews, such as mortality, HACs/PSIs, LOS, and audit-proofing. Come and learn how to balance your CDI responsibilities like an expert.

### Levels

- Level: Intermediate
- Level: Basic
- Level: Intermediate
- Level: Intermediate
- Level: Intermediate

### Note

- Agenda and speakers subject to change.
- * All difficulty levels (basic, intermediate, advanced) are speaker-submitted and subjective in nature.

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